

TMHP IAMOnline Activation Email Sent July 7, 2026

Parkland Community Health Plan (PCHP) would like to notify providers of an important update from the Texas Health and Human Services Commission (HHSC) and the Texas Medicaid & Healthcare Partnership (TMHP).

Action Required

On July 7, 2026, TMHP sent providers an activation email for the new IAMOnline platform access to TMHP systems.

1. Locate the TMHP IAMOnline activation email sent to you on July 7, 2026.
2. To complete account activation, click the Activate Account button in the email message and follow the on-screen instructions to:
 - a. Verify your information
 - b. Create your credentials
 - c. Complete your account setup
3. Complete the required Multi-Factor Authentication (MFA) registration process to ensure continued access to TMHP systems.
4. Log in through TMHP IAMOnline and verify access to your provider account.

For more information about TMHP IAMOnline activation, refer to the article titled [“New Login Process for All Texas Medicaid Providers Through TMHP IAMOnline and Provider MFA Registration for Transition Release 2”](#) that was posted on June 12, 2026.

For more information, call the Electronic Data Interchange (EDI) Help Desk at 1-888-863-3638.
