

11/04/2024

Electronic Visit Verification (EVV) Alternative Device Reduction Schedule

Background:

To enhance program integrity, HHSC is reducing the use of alternative devices as an approved method to clock in and clock out for EVV required services. The phased reduction will begin Sept. 1, 2025, and complete on Sept. 1, 2028.

Key Details:

By Sept. 1, 2028, program providers and financial management services agencies (FMSAs), including those approved as a proprietary system operator (PSO), and consumer directed services (CDS) employers must limit the use of alternative devices for visit transactions to a maximum of 5% of their total visit transactions. The reductions will be made on the following schedule:

Fiscal Year	Begin Date	End Date	Allowable percent of EVV transactions
2026	9/1/2025	8/31/2026	75%
2027	9/1/2026	8/31/2027	50%
2028	9/1/2027	8/31/2028	25%
2029	9/1/2028	Forward	5%

HHSC will publish full policies regarding the alternative device reduction at a future date.

Action Required:

MCOs must post the information in this notice as soon as possible to their MCO EVV Website. MCOs should replace any contact information or resources with their information as applicable.

Contact:

EVVMCO@hhs.texas.gov

Type: Informational

To: MMP; STAR; STAR+PLUS; STARHEALTH; STAR_KIDS

From: EVV