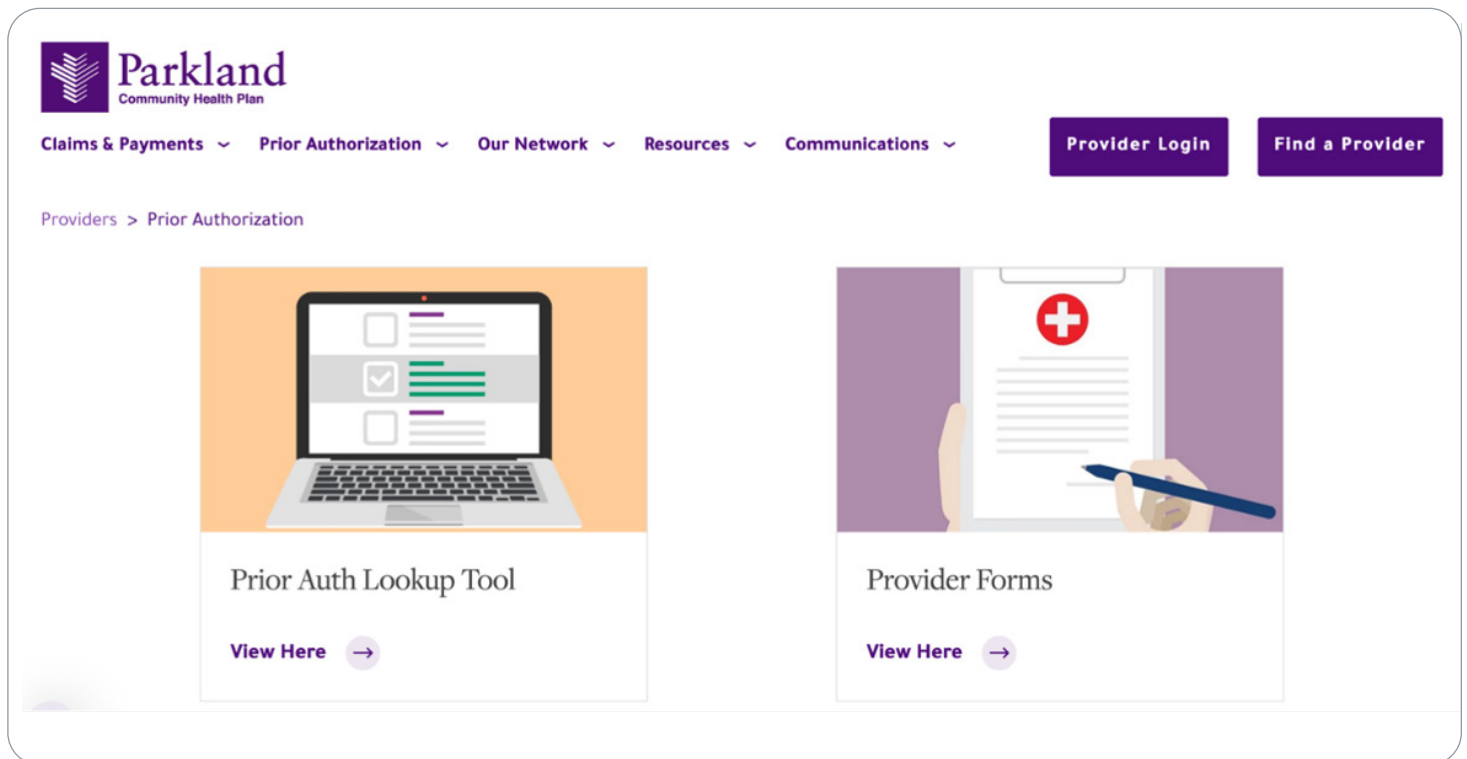


Provider Network News

New Provider Resource: Prior Authorization Lookup Tool

Effective Thursday, July 18, Parkland Community Health Plan is pleased to announce our new Prior Authorization Lookup Tool. The tool offers a quick and easy way for providers to determine if a prior authorization is required, reducing the need for prior authorization submissions or requests for assistance through PCHP's Provider Customer Service line.

The Lookup Tool can be accessed by navigating to the [PCHP Provider page](#) and selecting Prior Authorization from the top menu, then selecting "View Here" in the Prior Auth Lookup Tool panel. **Please note:** This tool will replace the current Prior Authorization Excel file on our website.



The screenshot shows the Parkland Community Health Plan website interface. At the top left is the logo. A navigation menu includes 'Claims & Payments', 'Prior Authorization', 'Our Network', 'Resources', and 'Communications'. On the right, there are buttons for 'Provider Login' and 'Find a Provider'. Below the menu, a breadcrumb trail reads 'Providers > Prior Authorization'. Two main content cards are displayed: 'Prior Auth Lookup Tool' with a laptop icon and a 'View Here' button with a right arrow, and 'Provider Forms' with a clipboard icon and a 'View Here' button with a right arrow.

Please see the [training manual](#) for the new Lookup Tool.
If you have any questions or concerns, please reach out to your Provider Business Consultant or email PCHP.ProviderRelations@phhs.org.