

# Provider Network News

## Revalidation Due Dates and Retroactive Enrollment Period Gap Closures Extended to Nov. 30, 2025

### Background

Medicaid providers are experiencing significant challenges complying with Medicaid provider enrollment revalidation requirements and timelines. In response, HHSC is implementing provider enrollment revalidation flexibilities and requiring all Medicaid and CHIP payers to support these flexibilities. HHSC is taking action to extend revalidation due dates, reduce or eliminate enrollment gaps, and require payers to support claims reprocessing efforts. These flexibilities solely concern providers who are disenrolled for failure to complete their revalidation timely. Disenrollments for other reasons, such as voluntary disenrollment, substantiated allegations of fraud, waste, or abuse, or expiration of licenses, will continue to occur according to existing business processes.

### Key Details

The Texas Medicaid & Healthcare Partnership (TMHP) and HHSC have extended the revalidation due dates and enrollment period gap closure flexibilities to Nov. 30, 2025.

Providers that have started the revalidation or reenrollment process should complete applications and address any outstanding deficiencies as soon as possible to minimize any delays or challenges.

Providers that have not yet begun the revalidation process should start as soon as possible. Providers can:

- Start the revalidation process 180 calendar days prior to their revalidation due date.
- Verify their revalidation due date on the Provider Information page in the Provider Enrollment and Management System (PEMS).

### Revalidation Due Date Extensions

Providers that are due for revalidation between Dec. 13, 2024, and Nov. 30, 2025, will receive an additional 180 calendar days to complete revalidation in PEMS. PEMS will check daily for all providers that are due for revalidation the following calendar day, and if the provider has not completed revalidation, PEMS will automatically add a one-time extension of 180 calendar days to the current revalidation due date.

The extension will be reflected in the Revalidation Due Dates column found on the Provider Information page in PEMS. Providers will also receive an email notification confirming their new revalidation due date. This extension will allow providers additional time to submit and complete PEMS revalidation requests and prevent disenrollment.

**Important:** A provider's revalidation is not complete until their revalidation request is in "closed-enrolled" status. Submitting the revalidation request is the first step of the process. The revalidation request must then go through the review process and be approved by TMHP.

### Retroactive Enrollment Period Effective Dates

TMHP and HHSC have developed a process to modify enrollment period effective dates for providers that meet the following criteria:

- Have been disenrolled from Texas Medicaid for failing to revalidate on time between Nov. 1, 2023, and Dec. 12, 2024.
- Successfully reenroll or revalidate in Texas Medicaid by Nov. 30, 2025.

For providers that meet both these criteria, the provider's National Provider Identifier (NPI) enrollment period begin date in PEMS will be backdated up to 365 calendar days to reduce or eliminate the enrollment gap.

Providers will receive an email notification with their new NPI enrollment period begin date

PCHP will recognize a provider's enrollment status, including revalidation due date extensions, as reflected on the master provider file.

**PCHP in-network providers impacted should follow PCHP Gap Closer Phase II claims process for rejected claims.**

1. PCHP will reprocess claims for eligible provider NPIs whose claims were denied due to past timely filing, covering dates of service within the enrollment gap closure period.
2. PCHP requires providers with a deny/rejected claim status to resubmit affected claims for processing. To prevent claim denials for past timely filing, include the added claims note: "Revalidation NPI Gap Closure." Claims with this claim note will be pended for manual review.
  - a. **Paper claims:** Note should be populated in Box 19.
  - b. **EDI claims:** Note should be in Segment 2300.
  - c. This claim note will be used as the identifier.

## Additional Information

A notice was posted to TMHP on May 29, 2025, and can be found here: [Revalidation Due Dates and Retroactive Enrollment Period Gap Closures Extended to November 30, 2025 | TMHP](#)

## Resources

[TMHP's Instructional webpage](#) will guide providers through the process of revalidating using TMHP's Provider Enrollment and Management System (PEMS) tool.

[TMHP's YouTube channel for PEMS](#) contains walk-through demonstrations for revalidation requests for groups, facilities, individuals, and performing providers.