

09/11/2023

EVV Take Action Now: Onboard with HHAeXchange

Background:

To remain compliant with EVV requirements, program providers and financial management services agencies (FMSAs) transitioning to HHAeXchange or who have recently enrolled to provide personal care services (PCS), must **complete onboarding and system user training before Oct. 1.**

Summary of Request:

1. Submit the [HHAeXchange Provider Onboarding Form](#).
2. Register and attend [HHAeXchange System User Training](#).

Additional Information:

Program providers and FMSAs providing PCS who do not onboard with HHAeXchange before Oct. 1, may be unable to record visits. Claims submitted without an EVV visit will be denied.

Program providers and FMSAs who will be new to EVV, due to the [Cures Act Home Health Care Services implementation](#), must submit the [HHAeXchange Provider Onboarding Form](#) by Oct. 31. However, it's recommended to complete the form as soon as possible to be able to practice using EVV before the Jan. 1, 2024, implementation.

Action:

By **Sept. 22, 2023:**

MCOs must post this EVV Take Action Now: Onboard with HHAeXchange information to their MCO EVV website.

Resources:

Email [HHAeXchange](#) for onboarding or system user training questions.

Contact:

EVVMCO@hhs.texas.gov

Type: Action Required

To: MMP; STAR; STAR+PLUS; STARHEALTH; STAR_KIDS

From: EVV