

09/30/2024

EVV Policy Handbook Revisions Effective September 12, 2024

Background:

HHSC posted the revised EVV Policy Handbook. The Handbook includes new and revised policies and is effective Sept. 12. HHSC provided advance notice, so the entities below may prepare for the implementation of the new policies.

- Program providers
- Financial management services agencies (FMSAs)
- Consumer Directed Services (CDS) Employers

Key Details:

The attached PDF lists the policies that have been revised on Sept. 12.

Action:

By Oct. 14, MCOs must:

1. Update their policies to reflect the EVV Policy Handbook revisions effective Sept. 12.
2. Update supporting materials and systems to reflect the EVV Policy Handbook revisions effective Sept. 12.
3. Inform program providers, FMSAs and CDS employers of the revised EVV Policy Handbook and/or the revised MCO policies.

Note: MCOs may use the attached PDF to communicate the revisions.

Resources:

evv-policy-handbook-revisions-sept-2024 (attached)

Contact:

EVVMCO@hhs.texas.gov

Attachment:

evv-policy-handbook-revisions-sept-2024.pdf

Type: Action Required; Informational

To: MMP; STAR; STAR+PLUS; STARHEALTH; STAR_KIDS

From: EVV