

Provider Network News

Provider Enrollment Revalidation Flexibilities: Enrollment Gap Closures, Claims Reprocessing (Phase 2)

Background

Beginning Feb. 22, 2025, Phase 2 will result in shifting the enrollment period end date back the same number of days that the enrollment period begin date was shifted back. The change to the enrollment period end date will also be reflected as a new revalidation due date to align with state and federal revalidation frequency requirements. Providers will receive an email notification with their new NPI enrollment period end date. Claims reprocessing will be done for providers who receive a retroactive enrollment gap closure from HHSC and TMHP.

Summary

PCHP will run the daily Provider Enrollment Revalidation NPI file in our claims processing system to locate claims that are denied/rejected due to past timely filing or other reasons related to enrollment gap closure, specifically for dates of service that fall within the provider's enrollment gap closure period.

PCHP in-network providers are not required to submit appeals.

Action

1. PCHP will reprocess claims for eligible provider NPIs whose claims were denied due to past-timely filing, covering dates of service within the enrollment gap closure period.
2. PCHP requires providers with a deny/rejected claim status to resubmit affected claims for processing. To prevent claim denials for past-timely filing, include the added claims note: "Revalidation NPI Gap Closure." Claims with this claim note will be pended for manual review.
 - a. Paper claims: note should be populated in box 19.
 - b. EDI claims: note should be in segment 2300.
 - c. This claim note will be used as the identifier.

Resubmission Deadline

PCHP has established a resubmission deadline of no less than 95 days from the date providers are notified of the resubmission process.

Added Information

PCHP would like to clarify that any change to provider taxonomy would require providers to resubmit new claims.